

RISK & RESILIENCE COORDINATOR PROGRAM

THE RRC PROGRAM'S MISSION IS TO:



Assist Members with the development, implementation and review of an enterprise risk management approach that is progressive, receptive to their needs and responsive to the demands of a diverse and dynamic operating environment: and



Serve as a trusted resource to Local Governments by promoting the benefits of LGMS Membership and providing strategic advice and practical support in the areas of risk management, governance and compliance to assist them in achieving their goals of empowered communities and long-term sustainability.

WHY COUNCILS CHOOSE US

Our experienced Risk & Resilience Coordinators deliver tailored, pragmatic support that translates enterprise risk management into measurable outcomes. We align best-practice ERM with each Council's strategic objectives and operating context to reduce exposure, strengthen community resilience and enable confident decision-making.

- **Practitioner Experience**

Our team brings hands-on Queensland local government experience and practical knowledge of Council systems and constraints.

- **Outcomes Focus**

We prioritise initiatives that reduce exposure, lower cost of risk and improve service continuity.

- **Trusted Partnerships**

Embedded support across strategy, operations and governance that delivers measurable improvements in resilience and performance.

- **Purpose Built Risk Leadership**

Partnering with Member Council's to identify and understand their risks, support risk framework development and implementation, and deliver resilient outcomes that turn strategy into actions.

- **LGMS Member Benefit**

Available for all LGMS Members.



The Risk & Resilience Coordinators (from left to right)
Ian Barton, David Royston-Jennings, Dave Munro and Paul Bright

WHAT WE DELIVER

- **Strategic Risk Leadership**

Translate Council strategy into an integrated risk agenda that identifies key exposures, opportunities and decision points.

- **Enterprise Risk Frameworks**

Design, optimise and embed ERM structures, policies and governance to improve oversight and accountability.

- **Risk Appetite and Profile**

Define and operationalise risk appetite and tolerance; build a concise, Council-wide risk profile linked to performance metrics.

- **Risk Treatment and Resilience Planning**

Develop, evaluate and implement pragmatic treatments, business continuity plans and response playbooks.

- **Risk Maturity and Roadmaps**

Assess current state, deliver a clear improvement plan and a prioritised, timebound roadmap to uplift capability.

- **Capability and Culture**

Design targeted learning, workshops and leadership briefings to embed risk thinking across elected Members, Executives and Operational teams.

- **Integrated Scheme Delivery**

Coordinate with LGM Liability, LGM Assets and LGW Workcare teams to deliver scheme-specific risk initiatives and share insights.

- **Stakeholder Advice and Assurance**

Facilitate briefing sessions on Risk Intelligence, Council performance and reporting and resilience uplift opportunities for groups such as Audit & Risk Committees, Internal Project and Working Groups, Elected Members, Executives and Operational teams.

- **Thought Leadership and Collaboration**

Leverage industry connections and partnerships to support risk reduction. Coordinate the Local Government Risk Management Focus Group (LGRMFG) and related events to share emerging risk and trends, hear from industry experts and explore case studies and lessons learned.

BUILDING SECTOR-WIDE RISK INTELLIGENCE AND CAPABILITY

The RRC Program also supports Queensland local government by strengthening sector-wide risk intelligence and capability, and by fostering peer connection and collaboration through coordinating and supporting a calendar of risk and resilience events.

These include the Local Government Risk Management Focus Group (LGRMFG), the LGMS Risk Aware Podcast, and tailored sessions such as webinars, interactive roundtables, and idea exchanges across a wide range of risk topics, including emerging risks and sector-wide disruptions. Events often feature best-practice insights from LGMS subject matter experts, council leaders and operational specialists, as well as industry leaders from both the public and private sectors.

The event program evolves in response to the changing risk landscape and industry needs. Connect with the RRC team to see what's coming up.

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