



Edition 43, January 2023
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Renee, welcome to your first LGMS update for 2023.



### Claim trends: how does your council compare?

Author: By Jenny Dooley, Divisional Manager, Liability & Risk

The 2021/22 claims data across each of the three schemes (LGM Assets, LGM Liability and LGW Workcare) has been reviewed and there are some ongoing and new trends to be aware of. Read more.







David Munro
Regional Risk Coordinator
- South West Queensland



Paul Bright
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- South East Queensland



lan Barton
Regional Risk Coordinator
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### **How can your Regional Risk Coordinator assist?**

The Regional Risk Coordinator (RRC) program was founded in 2008 and continues to build upon its strong foundations of proven and dedicated risk management support for LGMS members as part of their member benefits. An overview of the RRC program and some examples of the practical ways the RRCs support members every day are provided in the RRC program brochure. Read more.



### New member query library articles now available

We offer our members advice on the issues they're dealing with at their councils. We share answers to queries that may be of use to other member councils. Read more.



## Save the date: LGRMFG meeting Friday 24 February

The first Local Government Risk Management Focus Group (LGRMFG) meeting for 2023 is only weeks away. Keep an eye on your inbox for the agenda. Read more.



# Top 7 tips for handling enquiries about a potential liability claim

When a member of the public approaches council to report a hazard, there are some simple steps that you can take to help the process run smoothly. Read more.



# Lessons learned by the LGMS Excellence Award 2021/22 winners

We celebrated the winning councils last year for their award-winning risk management projects. Lessons learned from these projects are now available for member councils to learn from. Read more.

#### **Events and member engagement opportunities**

Save the dates of these upcoming events. Your LGMS representatives look forward to seeing you there.

- <u>LGW WHS Conference (Brisbane)</u> Registrations close this Friday 3 Feb 14-16 February 2023
- <u>Local Government Risk Management Focus Group (Brisbane)</u>
   24 February 2023

#### **Access the LGMS Member Centre**

Some links in this newsletter require an LGMS Member Centre login. To arrange access, please complete this <u>online application</u>. If you have any queries, please contact our <u>Member Services</u>.

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